

**INGRASSIA FISHER & LORENZ, P.C.**

7150 E. CAMELBACK, SUITE 325

SCOTTSDALE, ARIZONA 85251

Telephone: (480) 385-5060

Facsimile: (480) 385-5061

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| TO:                      | FROM:                               |
| Examiner J. A. Fischetti | Paul D. Amrozowicz, Reg. No. 45,264 |
| COMPANY:                 | DATE:                               |
| USPTO                    | FRIDAY, MAY 21, 2004                |
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| PHONE NUMBER:            | SENDER'S REFERENCE NUMBER:          |
| 703.305.0731             | H0002193-1060                       |
| RE:                      | RECIPIENT'S REFERENCE NUMBER:       |
| Response                 | 09/839,037                          |

URGENT

FOR REVIEW

PLEASE COMMENT

PLEASE REPLY

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NOTES/COMMENTS:

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Amdt. Dated May 21, 2004

Reply to Office Action of February 26, 2004

UTILITY PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re application of: Vicki NAISH

Group Art Unit: 3627

MAY 21 2004

Serial No.: 09/839,037

Examiner: J. A. Fischetti

Filed: April 19, 2001

Confirmation No.: 3621

OFFICIAL

For: METHOD AND APPARATUS FOR CUSTOMER STOREFRONT  
OPERATIONS

Docket No.: H0002193--1060

Customer No. : 000128

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 C.F.R. § 1.8(a)

I hereby certify that this correspondence is being transmitted by facsimile on the date shown below to  
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Signature:

Paul D. Amrozowicz

RESPONSE PURSUANT TO 37 C.F.R. § 1.111

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office action mailed February 26, 2004 (Paper No. 9), please  
amend the above-identified application as follows:

AMENDMENTS TO THE CLAIMS begin on page 2 of this paper; and

REMARKS begin on page 6 of this paper.